



Ann Arbor Credit Bureau, Inc.[®]

Competitive Edge

We think we're good, but we want to be better. Better for us and better for you.

We have certified collections specialists and certified credit reporting personnel. We spend thousands of dollars each year on education for our staff. We attend industry conferences and training sessions. We keep track of new laws and guidelines that will affect our company and our client's companies. We are licensed, bonded, and are currently working hard toward our impending Professional Practices Management Certification through ACA International.

All this to become better....And still we want to be "more better". We are striving for excellence. We want to be the office you call for assistance with your accounts receivable and credit reporting issues.

Effective January 1 we have begun reporting our collection accounts to the fourth Credit Reporting Agency. Oh sure, everyone has heard of Trans Union, Equifax, and Experian and there are some who have heard of CBCInnovis but probably not many. We have heard of them and through research have determined that reporting to this fourth entity could improve our collection processes leading to the collection of more of your delinquent accounts.

How does this help us? It gives us a new source of products and services to search, find, and collect debts. How does this help you? It gives us a new source of products and services to search, find, and collect your debts.

CBCInnovis is a privately-held family company that was established in 1948. They employ more than 2000 people and have over 50,000 customers. We are looking forward to this new venture and are excited about this next step in our Continuous Improvement process.

So when you speak with your friends, co-workers, and colleagues you might be the first to say, Ann Arbor Credit Bureau works for us and they report to all FOUR credit bureaus. At first they'll think you are confused but in the end they'll realize that you are an expert and have experts working on your behalf.

Linda Toro, Administrative Manager